

## ENGLISH FOR PROFESSIONALS | Tourism & Hospitality

TH Class 14 – Booking systems: Amadeus (Telephone Class)

### OBJETIVE

To practice talking about leading online booking systems in the Hotel and Tourism Industry.

### TASK 1: VIDEO

Before the class watch the following video and prepare the questions below.



<http://youtu.be/CgygSABWfUA>

### TASK 2: THE CLASS

#### INTRODUCTION

- Amadeus has been a leading pioneer in the travel and tourism industry....what do you know of Amadeus?

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#### LET'S TALK ABOUT THE VIDEO

- When was the launch of the first Amadeus internet booking engine?

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- What did Amadeus achieve in 2002?

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- Why has Amadeus received so many awards?

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- What are some of the latest features of Amadeus?

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### **MORE CONVERSATION**

- What kind of booking systems would you use in your Hotel, have you used Amadeus before?

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### **VOCABULARY**

Cumbersome, Guidance, Potential, Evolved, Adoption

### **MY NOTES**

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